



CUSTOMER ENABLEMENT GUIDE

WiseWage Guide: How to Find Your NRS Taxpayer Service ID

For Nigerian businesses completing the WiseWage NRS e-Invoicing profile

What you are looking for

The Taxpayer Service ID is generated by NRS for an enabled taxpayer. NRS currently uses an eight-character alphanumeric value as the middle component of the Invoice Reference Number (IRN). It must belong to the same taxpayer as the BusinessID saved in WiseWage.

Understand the IRN

Fictional example only. The blue middle value is the Taxpayer Service ID:

Invoice number	INV001
Taxpayer Service ID	94ND90NR
Document date	20260906
Generated IRN	INV001-94ND90NR-20260906

Before you begin

- Confirm the company has been enabled for NRS e-Invoicing.
- Have access to the company taxpayer account; do not use only a System Integrator login.
- Confirm the legal company selected in NRS is the company you are configuring in WiseWage.

[Enable a business](#)

[Check enablement status](#)

[Open the NRS login page](#)

NRS TAXPAYER PORTAL

Find and copy the Taxpayer Service ID

Follow these steps while signed in to the enabled company's taxpayer account.

1. Open the NRS portal

Go to the official NRS login page and choose Taxpayer as the account type.

2. Sign in to the enabled company

Confirm the legal company shown is the invoice-issuing company you intend to configure.

3. Open My Account

Use the account menu for the taxpayer profile, not the WiseWage System Integrator profile.

4. Open API Integration

Select the API Integration item in the taxpayer account submenu.

5. Find the IRN Template

Scroll to the IRN Template section. The middle value in the template is the Taxpayer Service ID.

6. Copy the middle value

Copy the eight letters and numbers only. Do not copy the invoice-number or date component.

Do not use the six-digit WiseWage ID

A six-digit Service ID visible in a System Integrator profile identifies the integrator. It is not the taxpayer's eight-character Service ID and must not be entered in the taxpayer field.

Enter it in WiseWage

1. Select the managed business

Open the correct business in the WiseWage company switcher.

2. Open e-Invoicing settings

Go to Management Accounts > Settings > e-Invoicing.

3. Complete the one-time NRS profile

Paste the value into NRS Taxpayer Service ID without spaces or hyphens. Confirm the BusinessID belongs to the same taxpayer.

4. Save, then test

Select Save NRS business profile. Use Test sandbox connection only after the full profile and sandbox credentials are complete.

CHECK BEFORE SAVING

Know which NRS identifier belongs in each field

Identifier	Typical format	Purpose
BusinessID / Entity ID	UUID	Identifies the taxpayer in the invoice payload.
Taxpayer Service ID	8 letters/numbers	Forms the middle component of the IRN.
System Integrator Service ID	Separate ID	Identifies WiseWage as the System Integrator.
Tax ID / TIN	Tax number	Identifies the taxpayer for tax registration.
API key and secret	Confidential	Authenticates the connection; never paste here.

Never paste these into Taxpayer Service ID

Do not enter a BusinessID, TIN, WiseWage System Integrator Service ID, API key, client secret, public key, certificate or any other credential.

Troubleshooting

API Integration is missing: Confirm you logged in as a Taxpayer and selected the correct enabled company.

No IRN Template is shown: Complete or confirm taxpayer enablement, then contact NRS if the section remains unavailable.

Only a six-digit Service ID is visible: You are likely viewing the System Integrator identifier. Do not enter it in WiseWage's taxpayer field.

WiseWage rejects the value: Remove spaces and hyphens. The taxpayer value must contain exactly eight letters or numbers.

Official help and WiseWage support

[NRS community](#)

[Email NRS e-Invoicing support](#)

[Email WiseWage support](#)

Protect your credentials

Never email API secrets, private keys, certificates or unredacted credentials. Share only the minimum identifier needed through an approved secure channel.

Disclaimer: This guide is provided by WiseWage to assist customers with NRS e-Invoicing onboarding. WiseWage is not the Nigeria Revenue Service. NRS portal labels, formats and procedures may change. Confirm current requirements using the official NRS links provided.