



CUSTOMER ENABLEMENT GUIDE

WiseWage Guide: Enabling Your Company for NRS e-Invoicing and Finding Your Business ID

A practical guide for Nigerian business owners, finance teams and accountants

Why this matters

A company must be enabled on the NRS e-Invoicing platform before its invoice register can be connected to NRS through WiseWage.

Understand the identifier

The NRS portal may display the Business ID as **Entity ID**. It is normally a UUID, such as:

7f3a9c12-6b45-4e81-9d20-5a7c3e19b842

- Your company TIN is not the Business ID.
- The Taxpayer Service ID is not the Business ID.
- API keys, API secrets, certificates and cryptographic keys are not the Business ID.

The value WiseWage needs

The Entity ID displayed in the NRS taxpayer portal is the value WiseWage requires as the NRS BusinessID.

BEFORE YOU BEGIN

Prepare and check your enablement status

Collect the company information first, then confirm whether the business has already been enabled.

Information to prepare

- Registered legal business name
- Tax Identification Number (TIN)
- Registered email address
- Telephone number
- Registered business address
- Details of an authorised company representative

Check whether the business is already enabled

[Open the official NRS Enablement Status page](#)

1. Open the enablement-status page

Use the official page linked above.

2. Enter the requested company identification details

Use the company's legal and tax information exactly as registered.

3. Review the status

Confirm whether the business is already enabled or still requires enablement.

4. Avoid duplicates

Do not create another enablement request when an existing request has already been approved.

Privacy reminder

Do not place credentials, API secrets, certificates or private company identifiers in screenshots, emails or unsecured documents.

NRS PORTAL

Enable the company and locate its Entity ID

If the company is not enabled

[Open NRS business enablement](#)

Complete and submit the NRS enablement form using the company's legal registration and tax information. Complete any verification requested by NRS and wait for approval. This guide does not assume an approval timeline or add requirements not published by NRS.

After approval: log into the taxpayer portal

[Open the NRS login page](#)

1. Select Taxpayer

Use the approved taxpayer account rather than only a System Integrator account.

2. Confirm the company

Check that the portal is showing the company that will issue invoices.

3. Open My Account

Open My Account or the equivalent business-profile page.

4. Find Entity ID

Locate the UUID labelled Entity ID and copy it carefully without leading or trailing spaces.

Important

The BusinessID must belong to the company issuing the invoice. Never substitute a TIN, System Integrator ID, API key or certificate.

WISEWAGE SETUP

Enter the NRS Entity ID in WiseWage

Complete this once for the correct managed company before creating NRS e-invoices.

1. Open WiseWage

Sign in through the company administration portal.

2. Select the correct managed company

Verify the company switcher before entering any fiscal identity.

3. Open e-Invoicing settings

Go to Management Accounts → Settings → e-Invoicing.

4. Locate the one-time setup

Open NRS business profile — one-time setup.

5. Paste the Entity ID

Paste the NRS Entity ID into the NRS BusinessID field without extra spaces.

6. Confirm the company details

Review the legal name, TIN, email, telephone, address and required NRS location codes against the approved registration.

7. Save the profile

Select Save NRS business profile.

8. Test only when ready

Use Test sandbox connection only after sandbox credentials and the remaining required configuration have been provided securely.

Before saving

The legal name and BusinessID must describe the same invoice-issuing company selected in WiseWage.

ENVIRONMENT SAFETY

Keep sandbox and production separate

Sandbox

- Use the sandbox to test connectivity and the e-invoice workflow.
- Keep sandbox identifiers and credentials separate from production values.
- A successful sandbox test does not mean production activation has been completed.

Production

- Confirm that the company is using the correct NRS environment before transmitting invoices.
- Use only the production identifiers and credentials issued or authorised for that company.
- Confirm production activation independently after sandbox testing is complete.

Security warning

Never place API secrets, private keys, certificates or cryptographic material in screenshots, email messages, chat messages or unsecured files. WiseWage API credentials remain server-side and are not entered in the BusinessID field.

A quick final check

- Correct managed company selected in WiseWage
- Correct NRS environment confirmed
- Entity ID copied from the Taxpayer account
- Business profile saved and complete
- Credentials supplied through the approved secure configuration process

HELP AND SUPPORT

Troubleshooting and official resources

Taxpayer login does not work: Check whether business enablement has been approved and that Taxpayer was selected.

I cannot find an Entity ID: Verify that the user is logged in as a Taxpayer, not only as a System Integrator.

The approved-business list is empty: The taxpayer may not yet have authorised or been linked to the System Integrator.

Connection test fails: Confirm sandbox or production environment, BusinessID, Service ID and API credentials separately.

Official resources

[NRS e-Invoicing homepage](#)

[Enable a business](#)

[Check enablement status](#)

[Taxpayer/System Integrator login](#)

[NRS onboarding documentation](#)

[NRS technical FAQ](#)

[NRS MBS Developer Community and support tickets](#)

[NRS e-Invoicing support email](#)

WiseWage support

For help using WiseWage, visit [wisewagehr.com](https://www.wisewagehr.com) or email hello@wisewagehr.com.

[Visit WiseWage](#) | [Email WiseWage support](#)

Disclaimer: This guide is provided by WiseWage to assist customers with NRS e-Invoicing onboarding. WiseWage is not the Nigeria Revenue Service. NRS portal labels and procedures may change; users should confirm current requirements through the official NRS links provided.